

LMQ-CATr-014 Course Outline

Category:	Conformity Assessment Bodies Courses
Title:	Root Cause Analysis
Target Group:	Personnel of Accreditation and Conformity Assessment Bodies
Duration:	2 days
Key Subjects Covered:	 This session aims at improving the participants' ability to perform investigation and analysis of root causes of problems that led to nonconformities with the ISO/IEC 17025: 2017 during the implementation of their laboratories management systems. It also aims at enhancing their ability in identifying potential corrective actions as well as selecting and implementing the actions most likely to eliminate the problem and to prevent recurrence.
Course Structure:	 Interactive and requires class participation both as individuals and in teams. Consists of exercises, case studies, syndicate work, presentations and practical training.
Fees Per participant in AED	2000