

## LMQ-CATr-014 Course Outline

Category:	Conformity Assessment Bodies Courses
Title:	Root Cause Analysis
Target Group:	Personnel of Accreditation and Conformity Assessment Bodies
Duration:	2 days
Key Subjects Covered:	<ul> <li>This session aims at improving the participants' ability to perform investigation and analysis of root causes of problems that led to nonconformities with the ISO/IEC 17025: 2017 during the implementation of their laboratories management systems.</li> <li>It also aims at enhancing their ability in identifying potential corrective actions as well as selecting and implementing the actions most likely to eliminate the problem and to prevent recurrence.</li> </ul>
Course Structure:	<ul> <li>Interactive and requires class participation both as individuals and in teams.</li> <li>Consists of exercises, case studies, syndicate work, presentations and practical training.</li> </ul>
Fees Per participant in AED	2000